



With our predictive technologies you're in safe hands.

Ortho Clinical Diagnostics provides the global healthcare community with the means to make more informed decisions. We support you with powerful solutions, support and innovative service models such as Predictive Technologies that proactively identify and may resolve potential problems before they interrupt your operations.

With Predictive Technologies, Ortho Clinical Diagnostics offers you greater peace of mind so that you can always provide your patients with predictable, reliable results.

The solutions you need. The confidence you deserve.

***ORTHO PREDICTIVE TECHNOLOGIES CENTERS:**

Predictive Technologies Center - North America
100 Indigo Creek Drive
Rochester, New York 14626
USA

Predictive Technologies Center - Europe, Middle East & Africa
24 Boulevard Sébastien Brant
67411 Illkirch
France

Predictive Technologies Center - Asia Pacific
2 International Business Park
07-01, Tower One, The Strategy
Singapore 609930

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Ortho Clinical Diagnostics



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Predictive Technologies Center
Striving to eliminate the unexpected.



MONITOR.

Global Predictive Technologies Centers.

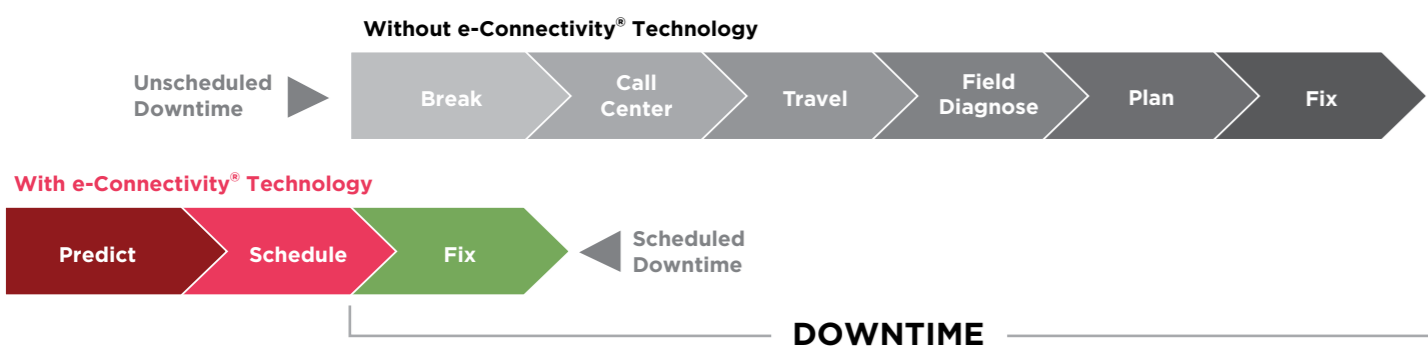
The Ortho Predictive Technologies Center (PTC) is the first of its kind, 24 hours/7 days a week command center in the in vitro diagnostic industry. The PTCs provide continuous worldwide coverage with locations around the world*.

e-Connectivity® technology provides a secure, two-way connection between instruments and the highly skilled technical support team at the Predictive Technologies Center.

Using proprietary technology, the Predictive Technologies Centers continuously track the condition of the instrument and the performance through automated software tools and identify and help solve potential problems –before they happen.

Ortho advances instrument servicing from the old 'break-fix' model to a new 'monitor, prevent and protect' model to help laboratories deliver timely and accurate results to benefit patient lives.

Proactive and Predictive Alerts through e-Connectivity® can minimize downtime.



PREVENT.

Predictive Technologies powered by e-Connectivity®.

Predictive Technologies powered by e-Connectivity® technology provide the potential to reduce downtime, prevent workflow interruptions, help enhance lab productivity and provide greater peace of mind.

PRODUCTIVITY AND EFFICIENCY

Increased Uptime. With over 35 predictive alerts and remote analyzer monitoring alert Ortho support staff of potential problems – before they happen, allowing you to continuously maximize your analyzer uptime.

Cost Containment. Every moment of downtime costs money. Upgrades and modifications can be performed faster. Manual software updates are reduced, decreasing the need to utilize staff time to perform these updates.

Minimized Unscheduled Downtime. Utilizing e-Connectivity® data to diagnose and define root cause allows many issues to be corrected remotely. If an engineer is needed, instrument information is analyzed beforehand providing more rapid resolution when on-site.

Reduced Hands-On Time. Direct monitoring of analyzers and automatic data transfer frees staff from the time-consuming task of manually collecting and sending data.



PROTECT.

Secure, Confidential and Private.

Predictive Technologies provide you with maximized uptime and security. e-Connectivity® technology not only supports the delivery of timely and accurate results to patients and physicians, it also protects patient data.

e-Connectivity® was designed with a focus on security, confidentiality and privacy. All instrument data is encrypted during transmission and only the operator has control to allow access and retrieval of information, ensuring patient data is protected.

Your instrument is protected through early detection of potential instrument anomalies and proactive intervention – ultimately improving your quality, productivity and predictability.

SECURITY WITH PEACE OF MIND

Peace of Mind. Continuous analyzer tracking with predictive alerts allow Ortho staff to monitor system performance providing an incremental layer of security of instrument operation.

Safe & Secure Data. Patient information is securely encrypted and protected, using SSL encryption. Users control all access and only designated staff can grant data access.

