

## **For California Residents**

### **YOUR CALIFORNIA CONSUMER PRIVACY RIGHTS**

In addition to those consumer rights contained in the ORTHO Privacy Notice, California Residents are entitled to these additional rights:

- **The Right to Know what personal data is collected about you**
- **The Right to Know whether your personal data is sold, shared or disclosed and to whom**
- **The Right to Access the Data we have collected about you**
- **The Right to Request Deletion of your personal data**
- **The Right “Say No” (Opt-Out) to the sale of your personal data**
- **The Right to Non-Discrimination for equal service and price (even if you exercise your privacy rights)**
- **The Right to Designate or Authorize an Agent to act on your behalf**

#### **Your Right to Know What Personal Data We Collect About You**

You have the right of Disclosure (Right to Know) of the categories and specific pieces of personal data we collect about you. Specifically, you have the Right to Request (Right to Access) that we provide the following to you for the twelve-month period preceding your request:

- the categories of personal data we have collected about you
- the categories of sources your personal data is collected from
- the purpose for collecting or selling personal data
- the categories of third parties with whom we shared your personal data
- the specific pieces of data we have collected about you
- the categories of personal data, that we have sold, disclosed or received other valuable consideration
- the categories of personal data about you that we disclosed for a business purpose.

➡ **EXERCISING YOUR RIGHTS TO REQUEST DISCLOSURE AND TO REQUEST ACCESS OF PERSONAL DATA COLLECTED BY US**

You have **THE RIGHT TO REQUEST DISCLOSURE** and **THE RIGHT OF ACCESS TO** the *categories* and **specific pieces** of Personal Data that ORTHO collects about you for the 12-month period prior to receipt of your verified consumer request (or from a person authorized to make the request on your behalf).

**You have 2 Alternatives by which to Exercise Your Rights to Request Disclosure of and or Access to Your Personal Data**

**Option 1**

**Exercise your Right to Request Disclosure of and or Access to Your Personal Data by emailing your request to [privacy@orthoclinicaldiagnostics.com](mailto:privacy@orthoclinicaldiagnostics.com)**

**OR**

**Option 2**

**Call us Toll Free at 844-901-1832 and exercise your Right to Request Disclosure and or Access to your Personal Data via telephone.**

**The Next Steps:**

Upon Receipt of your **REQUEST FOR DISCLOSURE** and or **REQUEST OF ACCESS** to your personal data:

1. We will verify your identity and deliver the information to you within 45 days after we receive your verifiable request
2. (In the event we notify you that we need more time to respond, we will respond within the additional time period as permitted by law)

3. We will deliver your personal data to you electronically or by U.S. mail based upon the option you chose.
4. If your personal data is delivered electronically, it will be delivered in PDF format

## **Your Right to Request Deletion Personal Data We Collect About You**

### **➡ EXERCISING YOUR RIGHT TO REQUEST DELETION OF PERSONAL DATA COLLECTED BY US**

You have **THE RIGHT TO REQUEST DELETION** of Personal Data that ORTHO collects about you (after our receipt of a verified consumer request from you or from a person authorized to make the request on your behalf). It is important to note that ORTHO *may be* unable to comply with a deletion request if your personal data is collected or needed for a business purpose.

### **You have 2 Alternatives by which to Exercise Your Rights to Request Disclosure of and or Access to Your Personal Data**

#### **Option 1**

Exercise your Right to Request Deletion of Your Personal Data by emailing your request to [privacy@orthoclinicaldiagnostics.com](mailto:privacy@orthoclinicaldiagnostics.com)

**OR**

#### **Option 2**

Call us Toll Free at 844-901-1832 and Exercise Your Right to Request Deletion via telephone.

### **The Next Steps:**

Upon Receipt of your **REQUEST FOR DELETION** of your personal data:

1. We will verify your identity and deliver the information to you within 45 days after we receive your verifiable request
2. (In the event we notify you that we need more time to respond, we will respond within the additional time period as permitted by law)
3. We will determine whether your personal data is required to fulfill an ORTHO business purpose
4. We will deliver your Request to you electronically or by U.S. mail based upon the option you chose.
5. If your personal data is delivered electronically, it will be delivered in PDF format

### **Your Right to Opt-Out of the Sale of Your Personal Data**

You have the Right to Opt-Out of the sale of the personal data that ORTHO collects about you, however, **ORTHO DOES NOT SELL, NOR DOES IT PERMIT ITS SERVICE PROVIDERS TO SELL, YOUR PERSONAL DATA.** For more information regarding your personal data requests, email us at [privacy@orthoclinicaldiagnostics.com](mailto:privacy@orthoclinicaldiagnostics.com) or call us toll Free at 844-901-1832.

### **Your Right to Opt-Out of the Disclosure or Sharing of Your Personal Data for Marketing Purposes**

You have the right to Opt-Out of the disclosure or sharing of personal data about you for monetary or other valuable consideration, however, **ORTHO DOES NOT DISCLOSE OR SHARE YOUR PERSONAL DATA WITHOUT YOUR CONSENT, NOR DOES ORTHO PERMIT ITS SERVICE PROVIDERS TO DISCLOSE OR SHARE YOUR PERSONAL DATA, for Non-Business Related or Marketing Purposes.** For more information regarding your personal data requests, email us at [privacy@orthoclinicaldiagnostics.com](mailto:privacy@orthoclinicaldiagnostics.com) or call us toll Free at 844-901-1832.

## **Your Right to Non-Discrimination**

You may not be discriminated against because you exercise your rights. Discriminatory Actions include:

- Denying goods, services or opportunities to you
- Charging you different prices from those who do not opt (including the offering of discounts)
- Providing you a different level or quality of goods or services
- Suggesting you will receive a different price or rate for goods or services or a different level or quality of goods or services
- However, a different level or quality of goods or services may be charged to you if that difference is reasonably related to the value provided due to your personal data

## **Designation of Authorized Agent**

You may designate an authorized agent to exercise some of your rights; the authorized agent must follow the same authentication procedures that are required if you exercise your rights without using an agent. Requests made through authorized agents will be verified to help ensure the safety of your account and to comply with our policies and procedures.